

Medallion 4.0 Medicaid Managed Care Pharmacy Update July 27, 2018

Beginning August 1, 2018, DMAS will launch the Medallion 4.0 program for approximately 740,000 Medicaid and FAMIS members. This program will focus on providing high quality care for the Commonwealth’s pregnant moms, children, and adults.

Medallion 4.0 will be implemented by region beginning in Tidewater on **August 1, 2018** (see chart below). Detailed information on the Medallion 4.0 Program can be found on the Medallion 4.0 webpage at <http://www.dmas.virginia.gov/#/med4>.

Anticipated Launch Date	Region of Virginia	Regional Launch Population
August 1, 2018	Tidewater	161,421
September 1, 2018	Central	189,438
October 1, 2018	Northern/Winchester	178,416
November 1, 2018	Charlottesville/Western	88,486
December 1, 2018	Roanoke/Alleghany	72,827
December 1, 2018	Southwest	46,558
Total		737,146

Six Health Plans are participating in Medallion 4.0. Providers may contact Health Plan Provider Relations department to initiate a conversation about joining a network. See the **Contracting and Credentialing Information** below for the participating Health Plans.

Medallion 4.0 Health Plans

Aetna Better Health of Virginia	https://www.aetnabetterhealth.com/virginia
Anthem HealthKeepers Plus	https://mss.anthem.com/va/virginia-home.html
Magellan Complete Care of Virginia	http://www.mccofva.com/
Optima Family Care	https://www.optimahealth.com/communitycare/Pages/default.aspx
UnitedHealthcare Community Plan (Formerly INTotal Health)	http://www.uhccommunityplan.com/
Virginia Premier Elite Individual	https://www.vapremier.com/

In order to assist pharmacists, members and providers with the transition into Medallion 4.0, DMAS is providing the pharmacy claims billing information for both the Medallion 4.0 and Commonwealth Coordinated Care Plus (CCC Plus) programs.

A member’s eligibility can be verified through the DMAS MediCall audio response system (1-800-884-9730 or 1-800-772-9996) or the DMAS web-based internet option, available on the [Virginia](#)

Medicaid Web Portal. As members are assigned to a Health Plan, the status of the enrollment is reflected in the DMAS member eligibility information data available on the 21st of every month for the first of the following month.

Pharmacy Billing Information for Medallion 4.0 Health Plans

Medallion 4.0 Health Plan & PBM Help Desk Phone Number	RxBIN	RxPCN	Group
Aetna Better Health of VA 1-855-270-2365	610591	ADV	RX8837
Anthem HealthKeepers Plus 1-800-824-0898	003858	A4	WQWA
UnitedHealthcare 1-844-284-0149	610494	4900	ACUVA
Magellan Complete Care 1-800-424-4518	016523	63348286	MCCVARX
Optima Family Care 1-866-244-9113	610011	OHPMCAID	n/a
Virginia Premier 1-855-872-0005	009893	ROIRX	VAPR4

Pharmacy Billing Information for CCC Plus Health Plans

CCC PLUS Health Plan & PBM Help Desk Phone Number	RxBIN	RxPCN	Group
Aetna Better Health of VA 1-866-386-7882	610591	ADV	RX8837
Anthem HealthKeepers 1-800-824-0898	003858	A4	WQWA
United Healthcare 1-855-873-3493	610494	4900	ACUVA
Magellan Complete Care 1-800-424-4524	016523	62282	VAMLTSS
Optima Family Care 1-866-244-9113	610011	OHPMCAID	n/a
VA Premier 1-844-838-0711	009893	ROIRX	n/a

Pharmacy Claims Billing Information

- ✓ Medallion 4.0 Health Plans can process claims under either the member's Medicaid ID or the Health Plan ID number.

- ✓ If your claim is submitted as a Fee-For-Service claim and is denied by Magellan BHSA because the member is now enrolled in a Medallion 4.0 plan, Magellan BHSA will return the name of the member's MCO, BIN, PCN and pharmacy helpdesk number, should you need to contact that plan to resolve member identification or eligibility issues. Claims for Virginia Medicaid members enrolled in managed care programs must be billed to the member's MCO.
- ✓ If needed, a 72-hour emergency supply of a prescribed covered pharmacy service may be dispensed if the prescriber cannot readily provide authorization and the pharmacist, in his/her professional judgement consistent with the current standards of practice, believes that the member's health would be compromised without the benefit of the drug.

If you have questions or concerns about Medallion 4.0 for the Department of Medical Assistance Services, please email the Medallion 4.0 inbox, M4.0Inquiry@dmass.virginia.gov for assistance.